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WARRANTY INFORMATION

SILGRANIT SINKS

Blanco America carries a **"NO HASSLE" LIMITED LIFETIME WARRANTY ON SILGRANIT** sinks to be free of all manufacturing defects under normal use.

LIMITED SINK WARRANTY

Blanco America will replace without charge, (excluding labor) any SILGRANIT sink supplied by Blanco America that is proven to be defective within the specified appropriate period from date of purchase, to the original owner, provided it has been used solely in a residential application and installed in accordance with the Blanco installation instructions, used and cleaned as recommended, and not damaged due to abuse, misuse, or negligence.

Blanco America reserves the right to inspect any sink reported to be defective prior to replacement of the sink. All decisions are final. Replacement cost **EXCLUDES** transportation and any labor costs for the removal or reinstallation.

The following conditions **are covered** by this Silgranit warranty:

- Bubbling
- Thermal Cracking
- Inconsistent Color
- Routing Imperfections
- Surface blemishes
- Warped deck

The following conditions **are not covered** by this Silgranit warranty:

- Chipping
- Cuts and Nicks
- Freight/Shipping damage
- Holes drilled incorrectly
- Installation damage
- Scratches due to use
- Scuff marks

Burns and Heat Marks - Temperatures under 536° (Silgranit) do not affect these products. Temperatures over 536° **are not covered**.

This warranty supersedes all other warranties, expressed or implied.

The foregoing warranties are exclusive and made only for the buyer. **NO OTHER WARRANTY, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE DEEMED TO EXIST IN CONNECTION WITH ANY OF THE GOODS OR SERVICES SUPPLIED HEREUNDER, AND ANY IMPLIED WARRANTIES FOR A PERIOD GREATER THAN THE WARRANTY PERIOD CONTAINED IN BLANCO AMERICA'S LIMITED WARRANTY ARE HEREBY EXCLUDED.** BLANCO AMERICA INC. SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO THE GOODS OR SERVICES SUPPLIED HEREUNDER. No employee, agent, or other person is authorized to give any warranties on behalf of Blanco America, Inc. in addition to or different from the herein given to assume for Blanco America Inc. any other liability in connection with any of its products except if in writing which is signed by an officer of Blanco America, Inc. and expressly and intentionally gives such warranties or assumes such liability.

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CARE OF YOUR BLANCO SILGRANIT SINK

- Silgranit material consists of 80% natural granite stone, chemically polymerized with resin.
- Silgranit is a naturally hard, non-porous material which is highly resistant to chipping, scratching and staining.
- Silgranit is not affected by household acids and alkalis.
- Silgranit is also heat resistant up to 536° Fahrenheit.

GENERAL CARE & CLEANING:

Daily cleaning may be done with any non-abrasive cleaner (i.e. BLANCOCLEAN Composite Sink Cleaner). After every use, rinse and wipe the sink dry with a clean, soft cloth to eliminate any water spots or soap film build-ups.

REMOVING STAINS AND MINOR SCUFF MARKS:

Normal Stains ~ For stains, please use BLANCOCLEAN, along with a soft scouring pad.

Stubborn Stains ~ A solution of 50% bleach, 50% water should only be used for tough, stubborn stains. Let the solution sit in the bottom of the sink for one hour; then scrub. Rinse well. Also, the use of Bar Keepers Friend (directions included on bottle) will help remove stubborn stains. Finally, clean with BLANCOCLEAN to put a protective coating back on the sink's surface.

LUSTER:

BLANCOCLEAN can be used to help bring back the luster. Follow the directions on the bottle.

MISCELLANEOUS:

To remove Calcium Deposits (a white ring around the bottom of your sink): use LIME AWAY

To remove Adhesive Labels: use Acetone (nail polish remover)

Note: Always test non-Blanco branded stain remover in a small, non-visible location

WHAT NOT TO USE:

- 1) Do not use any abrasive cleaning agents or scrub pads, such as Steel Wool
- 2) Straight bleach
- 3) Commercial alkalis, such as ammonia and/or caustic solutions
- 4) Drain blocking chemicals that involve filling the sink with water

Note: Always test non-Blanco branded stain remover in a small, non-visible location

For any questions, please contact Blanco America at:

Phone: 800-451-5782

Fax: 800-213-1963

Email: www.blancoamerica.com

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